



## Customer Satisfaction Survey

**Identify your product:** (select all that apply)

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Page/Party®        | <input type="checkbox"/> ElectroSound               | <input type="checkbox"/> SMART Industrial Telephones             |
| <input type="checkbox"/> SmartSeries        | <input type="checkbox"/> Speakers                   | <input type="checkbox"/> Stanchions                              |
| <input type="checkbox"/> Mining             | <input type="checkbox"/> Cable                      | <input type="checkbox"/> Radio Dispatch Consoles                 |
| <input type="checkbox"/> Central Amplifier  | <input type="checkbox"/> Strobes                    | <input type="checkbox"/> Radio Dispatch Tone, DC Adapters        |
| <input type="checkbox"/> RigCom             | <input type="checkbox"/> Emergency Telephones       | <input type="checkbox"/> Radio Dispatch Tone, DC, Local Desksets |
| <input type="checkbox"/> EZ Page            | <input type="checkbox"/> Industrial Telephones      | <input type="checkbox"/> Radio Dispatch RF Call Box              |
| <input type="checkbox"/> Centra Page/Party™ | <input type="checkbox"/> SMART Emergency Telephones | <input type="checkbox"/> Service                                 |

**Is this your first purchase from GAI-Tronics?**       Yes       No

**Please rate your experience with GAI-Tronics:**

	Completely Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Completely Dissatisfied	Not Applicable
1. Delivery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Product Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Product Reliability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Product Information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Product Features	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Customer Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Sales Rep's Knowledge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Technical Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. Invoice/Documentation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Contact Name:**

**Title:**

**Company Name:**

**Phone Number:**

**Address:**

**Fax Number:**

**Email address:**

**City:**

**State:**

**Zip:**

**Country:**

**How may we contact you?**

**Phone**

**Fax**

**E-mail**

**Suggestions / Comments:**